

WELCOME ABOARD!!



Beth Israel Lahey Health 
Lahey Hospital & Medical Center



Beth Israel Lahey Health

Beth Israel Lahey Health was established on March 1, 2019.
Together, we are creating an integrated health care system that:

- Provides **high-quality, lower cost** care close to where our patients live and work
- Invests in and **strengthens local hospitals and community-based care**
- Works to **keep our patients healthy** and care for them **in their communities**
- Advances the science and practice of medicine by investing in **research and education**
- Embraces a new model of care that helps **contain rising health care costs**
- Creates a workplace that **engages and develops** the best people

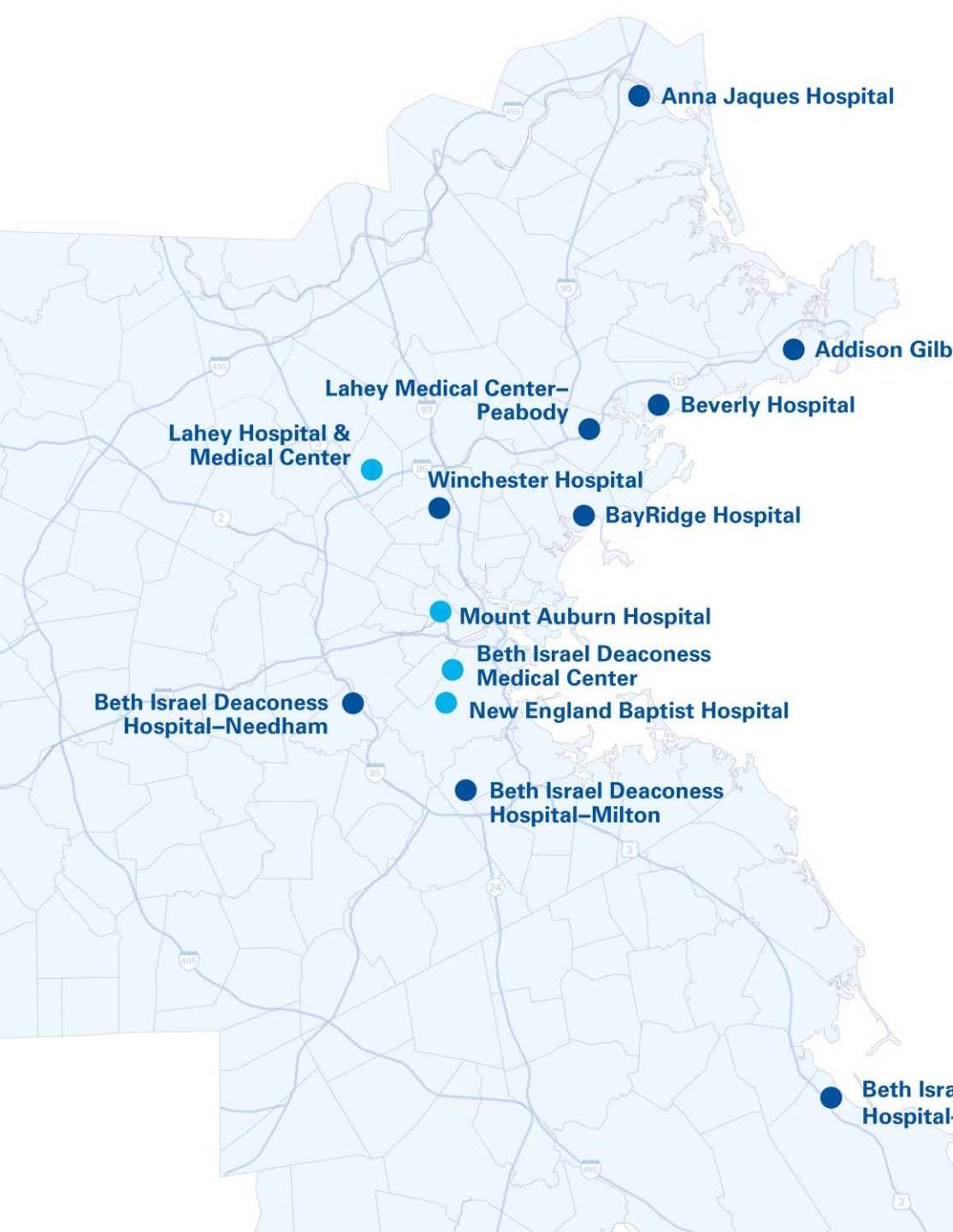
You are the difference

make a difference

Beth Israel Lahey Health is a comprehensive, geographically distributed network of:

- 8 excellent community hospitals;
- 4 world class academic medical centers and teaching hospitals;
- 1 premier orthopedics hospital;
- Behavioral health services;
- Continuing care services;
- 4,300 physicians – including 800 primary care physicians; and
- Nearly 35,000 employees.

Regionally and nationally renowned programs in cancer, cardiovascular medicine, gastroenterology, home health, orthopedics, substance abuse treatment, surgery, women's health and more.



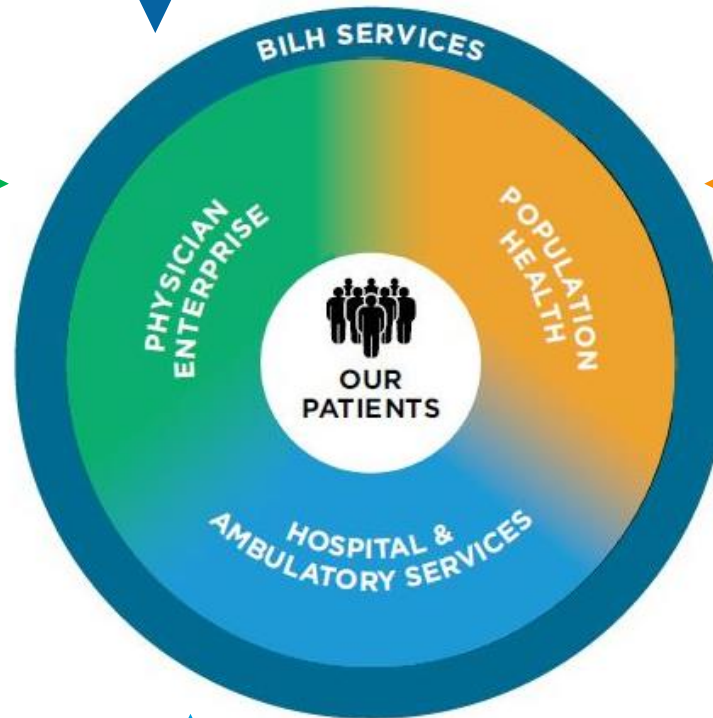
Member Hospitals

- **Community hospitals**
- **Academic medical centers and teaching hospital**

Beth Israel Lahey Health Operating Model

Administrative and operational services and functions that are shared across the system to achieve greater efficiency and effectiveness

System network of employed physicians throughout our region



- Clinically integrated network (BILPN)
- Behavioral health
- Continuing care

- Academic medical centers
- Teaching hospitals
- Specialty hospitals
- Community hospitals
- Ambulatory centers

Introducing BILH



Beth Israel Lahey Health





Beth Israel Lahey Health

The Beth Israel Lahey Health logo represents the three core elements of our vision: **care delivery, education/discovery, and integration.**

The intersecting nature of the triangles illustrates **coordination and synergy.**

The placement on the upper right side evokes a feeling of **forward and upward motion**, conveying our system's vision to **make a difference in people's lives.**

The color blue communicates the **collective expertise** and **sophistication** within our system, while also achieving **uniqueness** through a combination of novel shades.



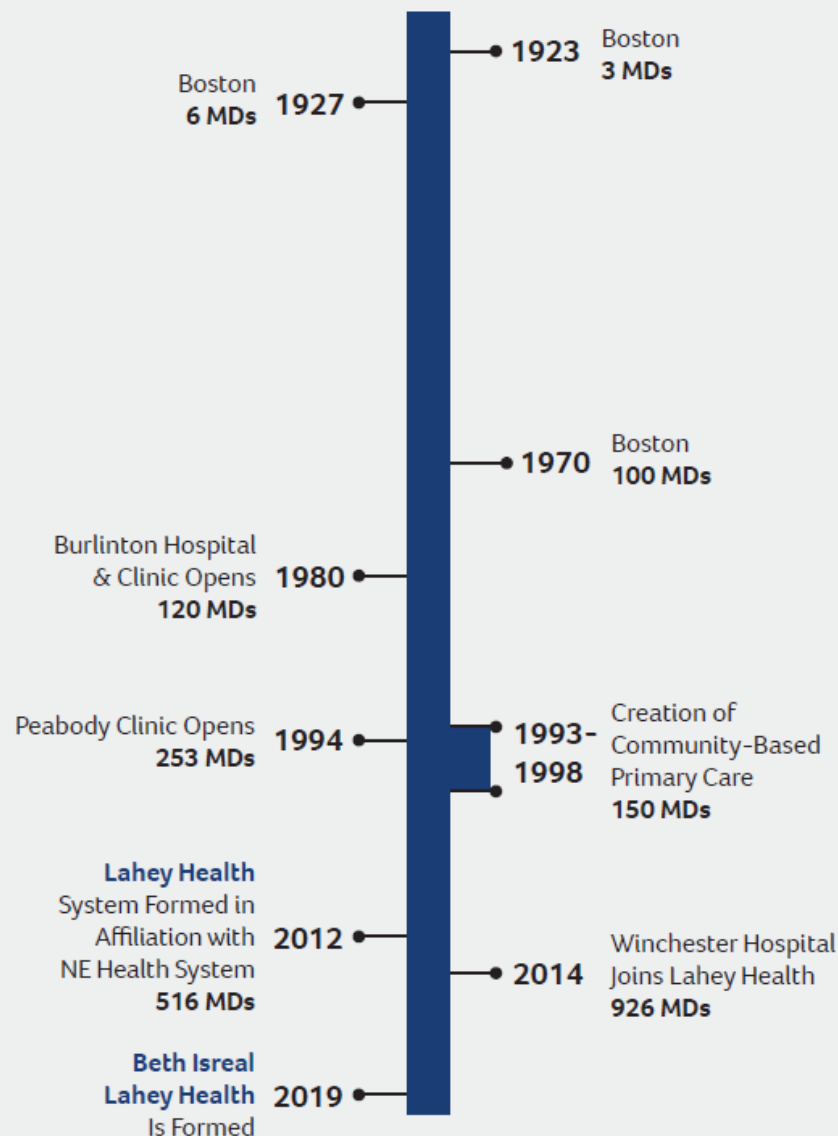
How it all happened

- Formed as Lahey Clinic in 1923
- Founded by Frank Lahey, MD



Dr. Lahey's vision was unique:

- Every component of a patient's health care would be coordinated under one roof.
- He believed in delivering efficient care.
- He also believed that such a group practice should be a center for research and learning.

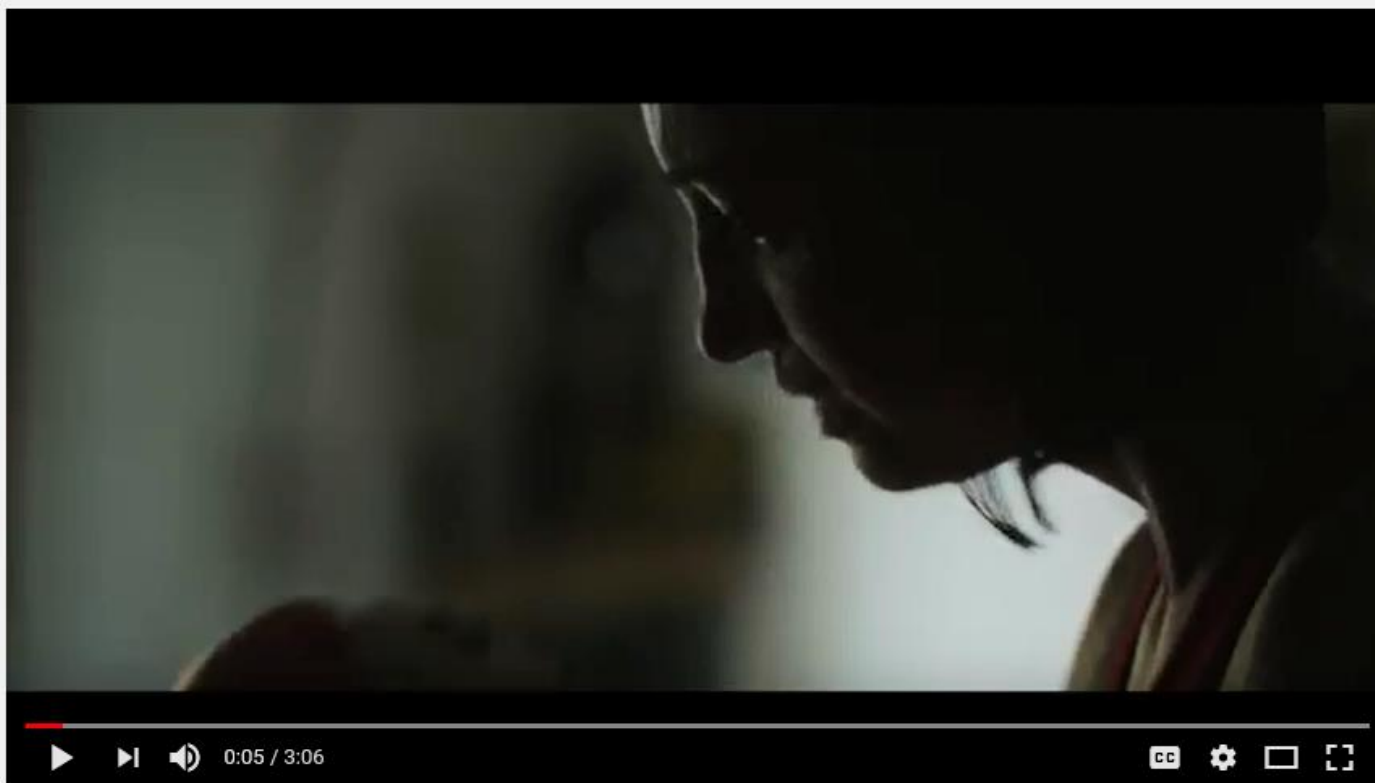


What Makes Us Unique?

LAHEY HEALTH MODEL

Right Care, Right Place, Right Time

- Patients treated in the lowest-cost setting appropriate for their care
- More accessible, closer to home
- Competitive savings to payers, consumers and the Commonwealth
- It is working



Lahey Hospital & Medical Center is the Tertiary Center for the BILH North

Right Care • Right Place • Right Time

- Tertiary Center
- Teaching
- Research



Source for
Innovation And
Knowledge Transfer

- An important part of Lahey Health's high-value model of care
- Secure its referral base in a consolidating market
- An attractive model for physician recruitment
- Low-cost/Efficient tertiary center



Lahey Hospital & Medical Center, Burlington Lahey Medical Center, Peabody

Founded:

1923

Clinical trials:

Approximately 300 at any time

Beds:

345

Residents/Fellows:

130

At a Glance

- Hospitals/medical centers in Burlington and Peabody; outpatient center in Lexington; primary care and satellite specialty practices throughout the region
- Executive/International Health
- Level I Trauma Center
- A teaching hospital for Tufts University School of Medicine

Clinical Affiliations

- Al Khalidi Hospital, Amman, Jordan
- King Edward VII Memorial Hospital, Hamilton, Bermuda
- St. Joseph Hospital, Nashua, NH
- Parkland Medical Center, Derry, NH

We Are a Proud Organization

Quality is our True North

Beth Israel Lahey Health 
Lahey Hospital & Medical Center



Healthgrades Top 50 Hospital 2019



**100 hospitals and health systems with great
orthopedic programs | 2018:Beckers's**

Lahey Hospital and Medical Center

41 Burlington Mall Road
Burlington, MA 01805-0001

[View the full Score](#)

Leapfrog Safety Score

This Hospital's Grade



**LAHEY HOSPITAL &
MEDICAL CENTER,
BURLINGTON**
41 & 45 MALL ROAD
BURLINGTON, MA 01803
(781) 744-5100



CMS Hospital Compare 5-Star Rating

COMPREHENSIVE STROKE CENTER

Certificate No.: 266174-2018-CSCC Initial date: 5/23/2018 Valid until: 5/23/2021

This is to certify that:

Lahey Hospital and Medical Center
41 Mall Road, Burlington, MA 01803

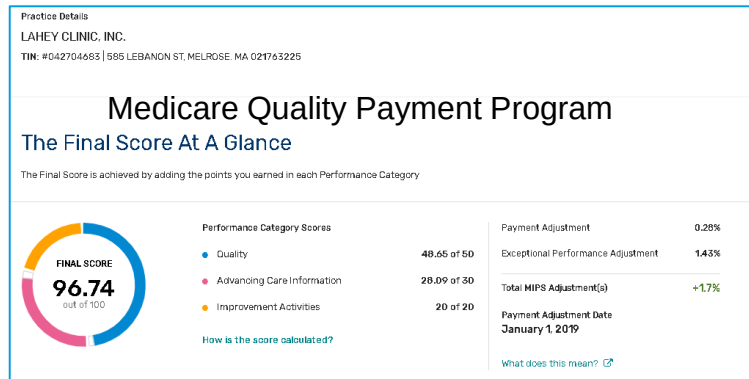
has been found to comply with the requirements of the:
Comprehensive Stroke Center Certification Program

The Comprehensive Stroke Center Certification Program of DNV GL Healthcare USA, Inc. integrates certain requirements of the, CMS Conditions of Participation for Hospitals, and Guidelines of the Brain Attack Coalition and Recommendations of the American Heart Association / American Stroke Association(s).

This certificate is valid for a period of three (3) years from the Effective Date of Certification.

For the Certification Body:
DNV GL - Healthcare
Katy, TX


Patrick Murphy
Chief Executive Officer



Lahey Hospital and Medical Center

Burlington, MA | (781) 744-5100



National Rank
2 Adult Specialties



Regional Rank
**#4 in
Massachusetts
#4 in Boston**



High Performing
**5 Adult Specialties
5 Adult Procedures/
Conditions**

US News & World Report 2019

Our Guiding Principles



Some examples:

Respect

Caring

Teamwork

Excellence

Purpose

Why We Come to Work Everyday Our Context Statement

What is it?

A statement that:

- Captures the heart of our work in a few words
- Serves as a platform for rallying together to achieve great things across our organization

**“Caring for our patients and
each other ... every day”**

Why is it meaningful?

It represents our deeply held beliefs about our work:

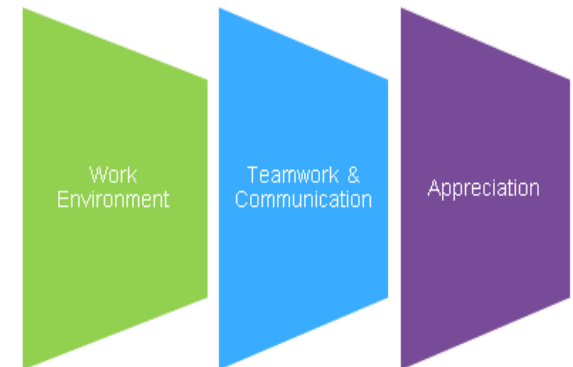
- Our shared commitment to patients and to one another
- Our belief that every patient should be treated like a beloved family member
- That we all want to be part of something great
- That we are passionate about changing and improving people's lives through extraordinary care
- That we are proud to carry on Dr. Frank Lahey's legacy

“Caring for our patients and each other ... every day”

The Lahey Engagement Team (LET)

- A committee of colleagues empowered to propose and deliver initiatives that improve our workplace and promote engagement in our mission
- The LET fosters a learning culture – members can build on their communication, project management, influencing skills.....and more!
- Serving on the LET provides the opportunity to work with all levels of senior leadership
- The LET also serves as a vehicle for new hires to assimilate into the organization while building their network.
- If you are interested in joining the LET, Please contact Patrick DeVivo in Human Resources at: patrick.l.devivo@lahey.org

There are three sub-committees, sub-LETs, which focus on the most significant elements of strong colleague engagement:



We're Glad You're Here

QUESTIONS?