

Welcome to Beth Israel Lahey Health Human Resources

Beth Israel Lahey Health 
Lahey Hospital & Medical Center

Welcome to

Beth Israel Lahey Health

- Up to now your main contact may have been a recruiter, now that you have started, your primary point person in Human Resources will be your HRBP – your manager will let you know who that will be
- We are a resource for policies and benefits, performance related questions, general employment questions or concerns
- During this next section of Orientation, I will be reviewing the following information with you:
 - Intranet a.k.a. [MassNet](#)
 - Colleague Connection – All your employee self service needs
 - Pay check, Mandatory Ed, Employee Self Service, Benefits Center,
 - Policies & Procedures online
 - SafeSpot for reporting employee injuries
 - Sexual Harassment Prevention information
 - Diversity & Inclusion expectations

LHMC Burlington

HR Business Partner Team



Amy Efstratios

- Inpatient Med/Surg Units
- Case Management
- Emergency Department



Pat DeVivo

- Laboratories
- Security
- Environmental & Food Services
- Physical Therapy
- Radiology
- Pharmacy



Kevin Kealing

- Ambulatory Clinics – Surgery
- Surgical Nursing
- Research
- Medical Education



Linzy Startzell

- Ambulatory Clinics - Medicine
- Patient Access

bis training

Intranets

- Shared Services LinkSS
- Beverly NIC
- Winchester WinNet
- Behavioral Health

Helpful Links

- Ask the Coder
- Benefits Center
- BLS/ACLS Resources
- Cattell Library Resources
- CareForms
- CE Calendar - Nursing
- Central Supply Catalog
- CME Tracking Calendar
- Coding Spotlight
- Colleague Connection
- Colleague Connection Learning Portal
- Corporate Compliance
- Daily IV/Resp/PT Assignments
- Department Directory | BUR
- ECMS
- Employee Health
- Ethics
- Event Calendar
- Flu Central
- Forms Repository
- Furniture Standards Tool
- HR Center
- Initial Action Response Guide | BUR
- Initial Action Response Guide | PEA
- Inpatient Consults

Featured

Phone and Paging

Help Desk

SafeSpot

Colleague Connection

Colleague Resources

Make Today Epic

Lahey Nursing

Clinical Policies & Procedures Library

Clinical Content Repository



Beth Israel Lahey Health

Colleague Connection

User ID Network user ID

Password Network Password (Case Sensitive)

Sign In

Recruiting Home



Payroll



Last Pay Date **01/09/2020**

Personal Details



Careers



Recruiting Activities



Talent Profile



Benefit Details



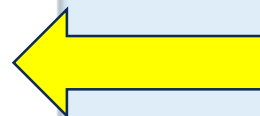
Learning



OnBoarding Activities



Get Started



Complete your on boarding activities including benefit elections

Recruiting Home



Payroll



Last Pay Date **01/09/2020**

Personal Details



Careers



Recruiting Activities



Talent Profile



Benefit Details



Learning



OnBoarding Activities



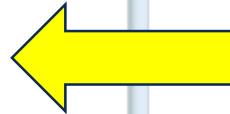
Get Started

Annual Mandatory E-Learning
can be found here

Recruiting Home



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Talent Profile



Benefit Details



Learning



OnBoarding Activities



Get Started

Payroll is where you can find your paystubs, elect or change Direct Deposit and tax withholdings

85 Herrick St. Beverly, MA 01915			Pay Group: LSS-Lahey Health Shared Services Pay Begin Date: 04/20/2014 Pay End Date: 05/03/2014			Business Unit: B0050 Check #: 0946413 Check Date: 05/08/2014		
Donald Brown 54 Happy Time D. R Boston MA 02201			Employee ID: 99999 Active Department: 1101-74030-PFS-Hosp Location: Beverly Hosp -Herrick St Job Title: Patient Smile Specialist Pay Rate: \$19.680000 Hourly			TAX DATA: Federal MA State Marital Status: Married Married Allowances: 0 0 Addl. Pct: Addl. Amt:		
HOURS AND EARNINGS			TAXES					
<u>Description</u>	<u>Rate</u>	<u>Current Hours</u>	<u>Earnings</u>	<u>Hours</u>	<u>Earnings</u>	<u>Description</u>	<u>Current</u>	<u>YTD</u>
Regular Earnings	19.680000	42.00	826.56	84.00	1,653.12	Fed Withholding	48.16	127.67
MNA Evening shift			0.00	58.25	174.75	Fed MED/EE	11.99	28.05
MNA Weekend shift			0.00	16.00	40.00	Fed OASDI/EE	51.25	119.93
Overtime at 1.5 times pay			0.00	2.25	66.42	MA Withholding	38.65	90.81
TOTAL:		42.00	826.56	86.25	1,934.29	TOTAL:	150.05	366.46
BEFORE-TAX DEDUCTIONS			AFTER-TAX DEDUCTIONS			EMPLOYER PAID BENEFITS		
<u>Description</u>	<u>Current</u>	<u>YTD</u>	<u>Description</u>	<u>Current</u>	<u>YTD</u>	<u>Description</u>	<u>Current</u>	<u>YTD</u>
Exclusion TSA	20.00	40.00				Life Ins Premium	0.36	0.72
						Long Term Disability	6.57	13.14
						Life Ins Premium*	.20	2.60
TOTAL:	20.00	40.00	TOTAL:	0.00	0.00	*TAXABLE		
TOTAL GROSS			FED TAXABLE GROSS			TOTAL DEDUCTIONS		
Current	826.56		806.56					
YTD	1,934.29		1,894.29					
PTO HOURS			PD/EIB HOURS			NET PAY DISTRIBUTION		
Start Balance	0.0	118.94	Start Balance	0.00	Start Balance	0.00	Check #0946413	656.51
+ Earned	0.0	40.06	+ Earned	4.20	+ Earned	0.0		
- Taken		41.00	- Taken	0.0	- Taken	0.0		
- Sold			- Sold	0.0	- Sold			
+ Adjustments			+ Adjustments	0.0	+ Adjustments	0.0		
End Balance	118.00	118.00	End Balance	4.20	End Balance	0.00		
Maximum								

Sample Paystub

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HR Policies & Procedures

- Policies & Procedures: please realize that it is your responsibility to review all Lahey policies & procedures
- Policies are located “virtually” on MassNet in a section labeled HR Center
- HR Policies cover MANY subject areas including: employment, daily work life, time away, pay & benefits, EEO, internal job transfers, corrective action, problem resolution, substance abuse, sexual harassment, & threats/violence
- Lahey is Tobacco Free!

MassNet Review

- MassNet has an alphabetical list of resources with active links to click on
- Become familiar with our policies by going to HR Center → HR Policies & Procedures
- The Benefits Center is where you can find all benefit related information, including insurance, leave of absence, earned time, or tuition assistance programs. You can also call our Benefits Helpline at 781-744-3935

Helpful Links

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Furniture Standards Tool
HR Center
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Initial Action Response Guide | PEA
Inpatient Consults
IS Support Center (Help Desk)
Joint Commission



HR Center

All Colleague Center

- ▶ [Benefits Center](#)
- ▶ [Colleague Connection Reference Material](#)
- ▶ [Earned Sick Time](#)
- ▶ [Employee Assistance Program \(EAP\)](#)
- ▶ [Equal Employment Opportunity](#)
- ▶ [Employee Health](#)
- ▶ [Forms Repository](#)
- ▶ [HIPAA Education @ Lahey](#)
- ▶ [Holiday Schedule](#)
- ▶ **[HR Policies & Procedures](#)**
- ▶ [Lahey Medical Center, Peabody, Colleague Excellence Nomination Form](#)
- ▶ [Lahey Medical Center, Peabody, Job Shadowing Application](#)
- ▶ [LHMC Org Chart](#)
- ▶ [Mandatory Education](#)
- ▶ [Overtime Classification Changes 2016](#)
- ▶ [Physician Time Away](#)
- ▶ [Reduction in Hours - Loss of Benefits](#)
- ▶ [Standards of Behavior](#)
- ▶ [Termination of Employment Information](#)
- ▶ [COBRA](#)

Helpful Links

Ask the Coder

Benefits Center

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Furniture Standards Tool

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Joint Commission



Benefits Center

General Information

- ▶ [Benefit Changes Outside Open Enrollment \(Qualifying Events\)](#)
- ▶ [Guide to Colleague Connection](#)
- ▶ [The 2019 Live Better Wellness Information](#)
- ▶ [1095-C Tax Form FAQ](#)
- ▶ [Summary Annual Report For Lahey Clinic Foundation Group Health Plan](#)
- ▶ [States Premium Assistance Notice](#)

Health and Insurance Benefits

- ▶ [2020 Benefits](#)
- ▶ [Medical & Prescription Coverage](#)
- ▶ [Lahey Clinical Performance Network \(LCPN\) Program](#)
- ▶ [Dental Coverage](#)
- ▶ [Vision Coverage](#)
- ▶ [Disability Coverage](#)
- ▶ [Life Insurance Coverage](#)
- ▶ [Flexible Spending Accounts](#)
- ▶ [LHMC HIPAA Privacy Notice](#)
- ▶ [Benefit Summary](#)

Time Away

- ▶ [Colleague Time Away](#)
- ▶ [Earned Time Policy](#)

SafeSpot: To file reports of compliance concerns, patient safety events, or employee injuries.



bis training

Intranets

[Shared Services LinkSS](#)
[Beverly NIC](#)
[Winchester WinNet](#)
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Phone and Paging



Help Desk



SafeSpot



Colleague Connection



Colleague Resources

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Lahey Nursing



Clinical Policies & Procedures Library



Clinical Content Repository



Phone Directory



Featured

Phone and Paging



Help Desk



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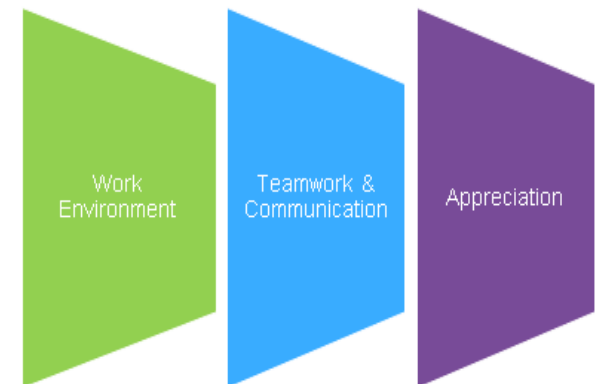
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Lahey Engagement Team (LET)

- A committee of colleagues empowered to propose and deliver initiatives that improve our workplace and promote engagement in our mission
- The LET fosters a learning culture – members can build on their communication, project management, influencing skills.....and more!
- Serving on the LET provides the opportunity to work with all levels of senior leadership
- The LET also serves as a vehicle for new hires to assimilate into the organization while building their network.
- If you are interested in joining the LET, Please contact Patrick DeVivo in Human Resources at:
patrick.l.devivo@lahey.org

There are three sub-committees, sub-LETs, which focus on the most significant elements of strong colleague engagement:



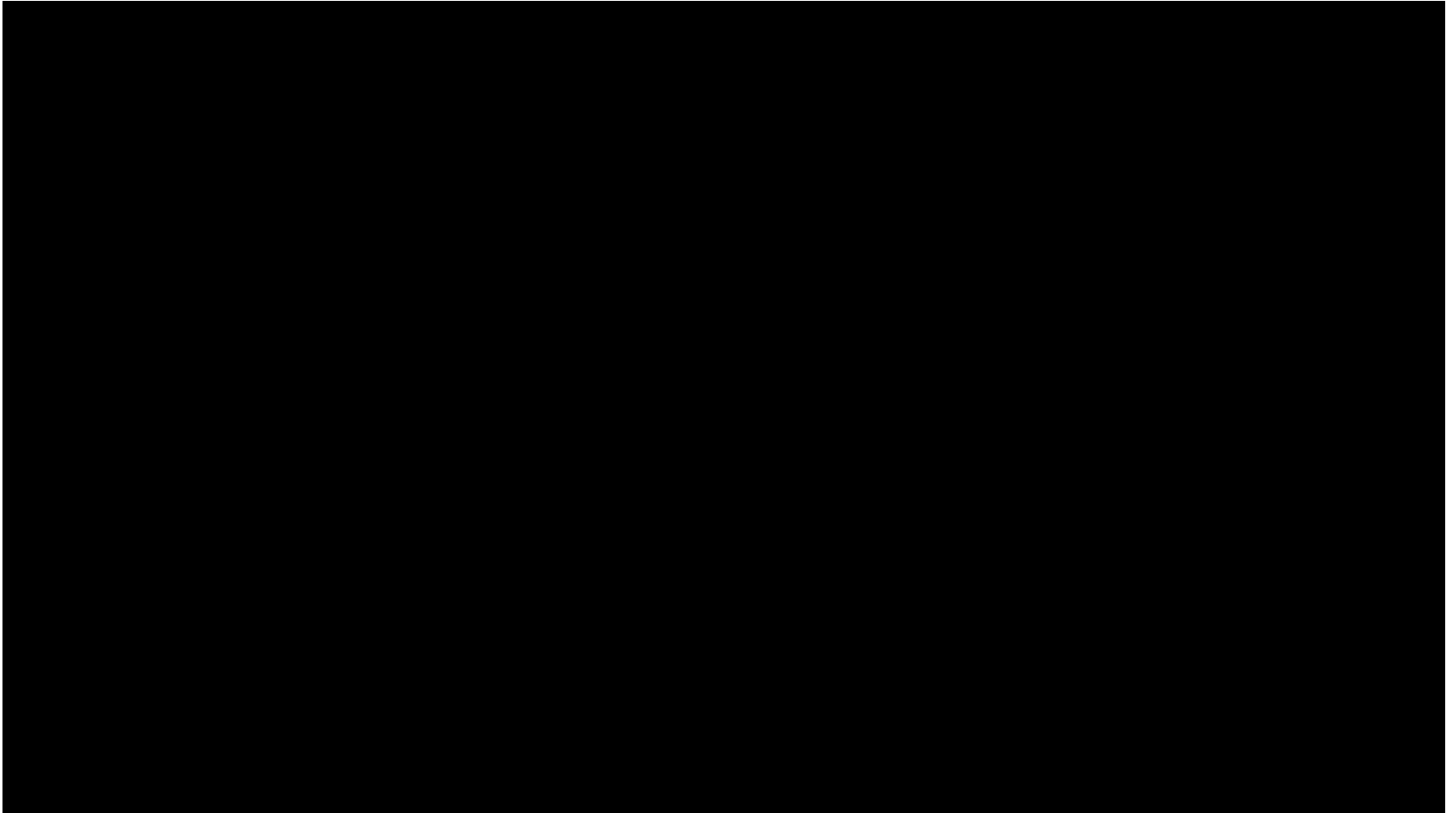
Respect & Dignity

**Lahey Hospital and Medical Center (LHMC)
is strongly committed to providing a
workplace free of harassment and where all
colleagues are treated with respect and
dignity.**



**Dignity and respect
at the heart of care**

Sexual Harassment Prevention (Video) – Press Play



Sexual Harassment Prevention

What is it?

Unwelcome sexual advances, requests for sexual favors and other verbal, written, electronic or physical conduct of a sexual nature that affects an individual's employment, unreasonably interferes with his or her work performance or creates an intimidating, hostile or offensive work environment.

Sexual Harassment Prevention (cont.)

There are two forms of sexual harassment:

1. Quid pro quo (Latin for “this for that” or “something for something”)
2. Hostile work environment

Sexual Harassment Prevention (cont.)

1. Quid Pro Quo:

- Tangible employment action against the victim
- Involves monetary loss or change in job

Example:

- Sally repeatedly refuses to go out with her boss. When she gets her performance review, she gets a low rating even though she's not had any work performance issues

Sexual Harassment Prevention (cont.)

2. Hostile Work Environment:

- Speech or conduct that is severe and/or pervasive enough to create an abusive or hostile work environment

Examples:

- Co-worker hung up a calendar with scantily clad people on it
- You go into the break room, and people are discussing their weekends – using explicit language about their ‘hook ups’
- You’re on a work team, and on the group’s google chat, someone shares dirty jokes

Sexual Harassment Prevention (cont.)

Who can commit sexual harassment:

- Employees at all levels
- Customers, vendors, Patients
- Members of any gender

Who can be effected by it:

- Individual or individuals targeted by statements or actions
- Bystanders or witnesses not directly targeted

Our Responsibilities

1. Know and comply with our policy and procedure
2. Report incidents that you experience directly or witness
3. Cooperate with investigations
4. Support victims

Our Policy & Procedure

Located on MassNet
under HR Center:
Policies & Procedures

Looks like this:

Daily Worklife

- [Needlestick/Bloodborne Pathogen Exposure](#)
- [Cellular Phone/2 Way Radios](#)
- [Colleague Attendance](#)
- [Colleague ID](#)
- [Colleague Performance Appraisal](#)
- [Computer System Access](#)
- [Confidentiality of Patient Information](#)
 - [Confidentiality Statement](#)
- [Email Communication](#)
- [Firearms and Other Weapons](#)
- [Flex Down Guidelines](#)
- [Flexible Work Schedules](#)
- [Forensic Staff Orientation](#)
- [Harassment Policy](#)
- [HIV Antibody Positive Health Care Workers](#)
- [Inclement Weather](#)

Standards of Behavior

Guiding Principles

- As a general principal we have Standards of Behavior which include Respect, Teamwork, Caring, Excellence, and Integrity. We don't just say these words, we work hard every day to ensure we promote this culture.
- Our context statement is “Caring for our patients and each other... every day.”
- We have a “Just Culture”: An atmosphere of trust in which people are encouraged and rewarded for providing essential safety-related information, but in which they are also clear about where the line must be drawn between acceptable and unacceptable behavior.

Context Statement:

Caring for our Patients and each other... Every day

Guiding Principles

Respect

- I will greet everyone with eye contact in a welcoming manner.
- I will treat everyone as I would like to be treated.
- I will safeguard the privacy of patient information.
- I will value the perspectives of others.
- I will value cultural differences.
- I will always utilize resources at Lahey Hospital & Medical Center responsibly.

Caring

- I will understand how my role affects patient care.
- I will be on time, apologize for delays and keep patients and families informed.
- I will listen actively to help anticipate patients' needs.
- I will partner with patients and families regarding patient care and strive to increase their comfort.
- I will educate patients and families about patient care and will ensure the education is clear and understood.

Teamwork

- I will recognize my role as an important member of our team.
- I will work with colleagues to provide the best patient care.
- I will seek opportunities to learn from my colleagues.
- I will be motivated by everyone's success.
- I will seek opportunities to mentor and educate my colleagues.

Excellence/Integrity

- I will provide the highest level of quality and safety.
- I will demonstrate professionalism and integrity.
- I will provide superior customer service to patients, families, colleagues and the community.
- I will put forth my personal best.
- I will recognize and acknowledge excellence in others.
- I will anticipate problems, question assumptions and report failures.
- I will make every effort to exceed expectations.

My signature below indicates that I reviewed the Lahey Hospital & Medical Center Standards of Behavior and agree to conduct myself by the described standards and guiding principles.

Signature _____ Print Name _____

Date _____ Colleague ID number _____

Organizational Commitment

Diversity & Inclusion

We are deeply committed to an inclusive work environment that values all members of our communities, and we embrace the diversity that strengthens us all.

We came together with Beth Israel Deaconess as a merged healthcare system on March 1, 2019. We will continue to build on our strengths across our new system and recommit ourselves to treating all employees, patients, and visitors with compassion, dignity and respect.



Diversity and Inclusion Video



