

# WELCOME ABOARD!!



Beth Israel Lahey Health   
Lahey Hospital & Medical Center



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# Beth Israel Lahey Health

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Beth Israel Lahey Health was established on March 1, 2019. Together, we are creating an integrated health care system that:

- Provides **high-quality, lower cost** care close to where our patients live and work
- Invests in and **strengthens local hospitals and community-based care**
- Works to **keep our patients healthy** and care for them **in their communities**
- Advances the science and practice of medicine by investing in **research and education**
- Embraces a new model of care that helps **contain rising health care costs**
- Creates a workplace that **engages and develops** the best people

You are the difference

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make a difference

# Beth Israel Lahey Health is a comprehensive, geographically distributed network of:

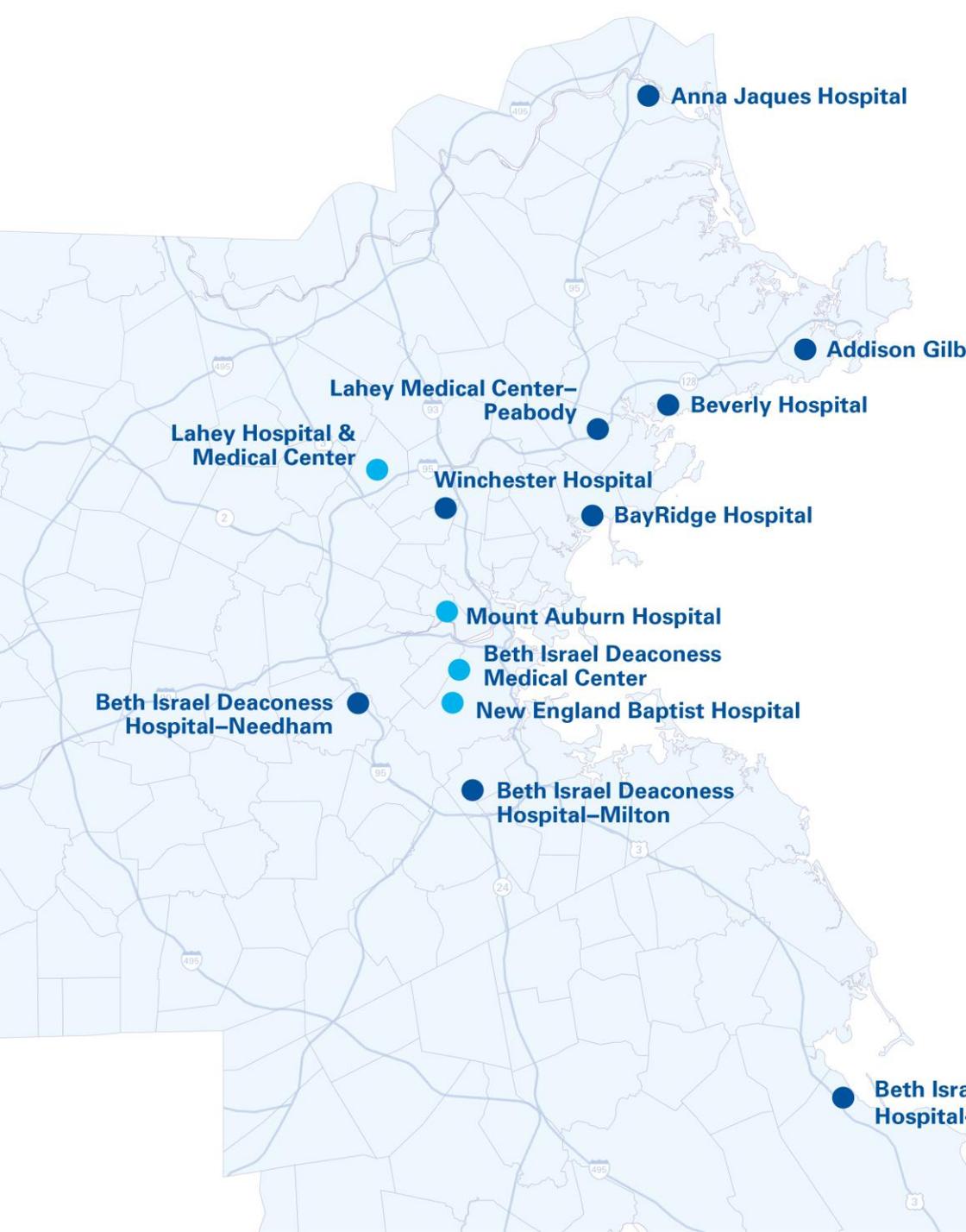
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- 8 excellent community hospitals;
- 4 world class academic medical centers and teaching hospitals;
- 1 premier orthopedics hospital;
- Behavioral health services;
- Continuing care services;
- 4,300 physicians – including 800 primary care physicians; and
- Nearly 35,000 employees.

Regionally and nationally renowned programs in cancer, cardiovascular medicine, gastroenterology, home health, orthopedics, substance abuse treatment, surgery, women's health and more.



# Beth Israel Lahey Health



● Anna Jaques Hospital

● Addison Gilbert Hospital

Lahey Medical Center—  
Peabody

● Beverly Hospital

Lahey Hospital &  
Medical Center

● Winchester Hospital

● BayRidge Hospital

● Mount Auburn Hospital

● Beth Israel Deaconess  
Medical Center

● New England Baptist Hospital

● Beth Israel Deaconess  
Hospital—Needham

● Beth Israel Deaconess  
Hospital—Milton

● Beth Israel Deaconess  
Hospital—Plymouth

## Member Hospitals

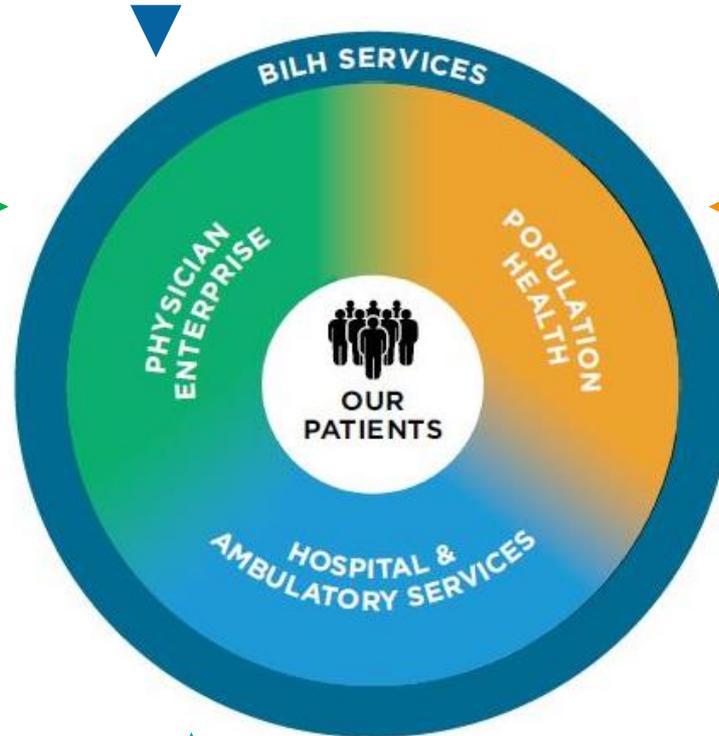
- Community hospitals
- Academic medical centers and teaching hospital



# Beth Israel Lahey Health Operating Model

Administrative and operational services and functions that are shared across the system to achieve greater efficiency and effectiveness

System network of employed physicians throughout our region



- Clinically integrated network (BILPN)
- Behavioral health
- Continuing care

- Academic medical centers
- Teaching hospitals
- Specialty hospitals
- Community hospitals
- Ambulatory centers

# Introducing BILH

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# Beth Israel Lahey Health



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# Beth Israel Lahey Health

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The Beth Israel Lahey Health logo represents the three core elements of our vision: **care delivery, education/discovery, and integration.**

The intersecting nature of the triangles illustrates **coordination and synergy.**

The placement on the upper right side evokes a feeling of **forward and upward motion**, conveying our system's vision to **make a difference in people's lives.**

The color blue communicates the **collective expertise** and **sophistication** within our system, while also achieving **uniqueness** through a combination of novel shades.



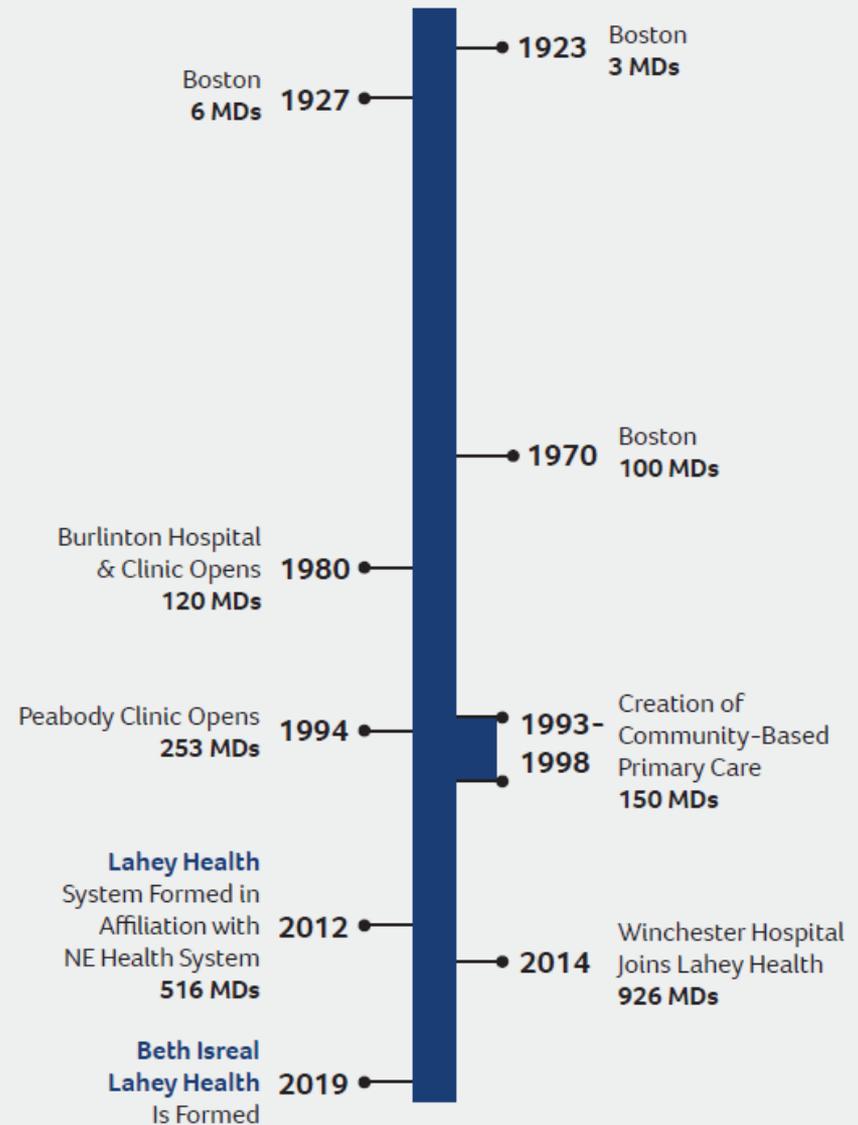
# How it all happened

- Formed as Lahey Clinic in 1923
- Founded by Frank Lahey, MD



## Dr. Lahey's vision was unique:

- Every component of a patient's health care would be coordinated under one roof.
- He believed in delivering efficient care.
- He also believed that such a group practice should be a center for research and learning.

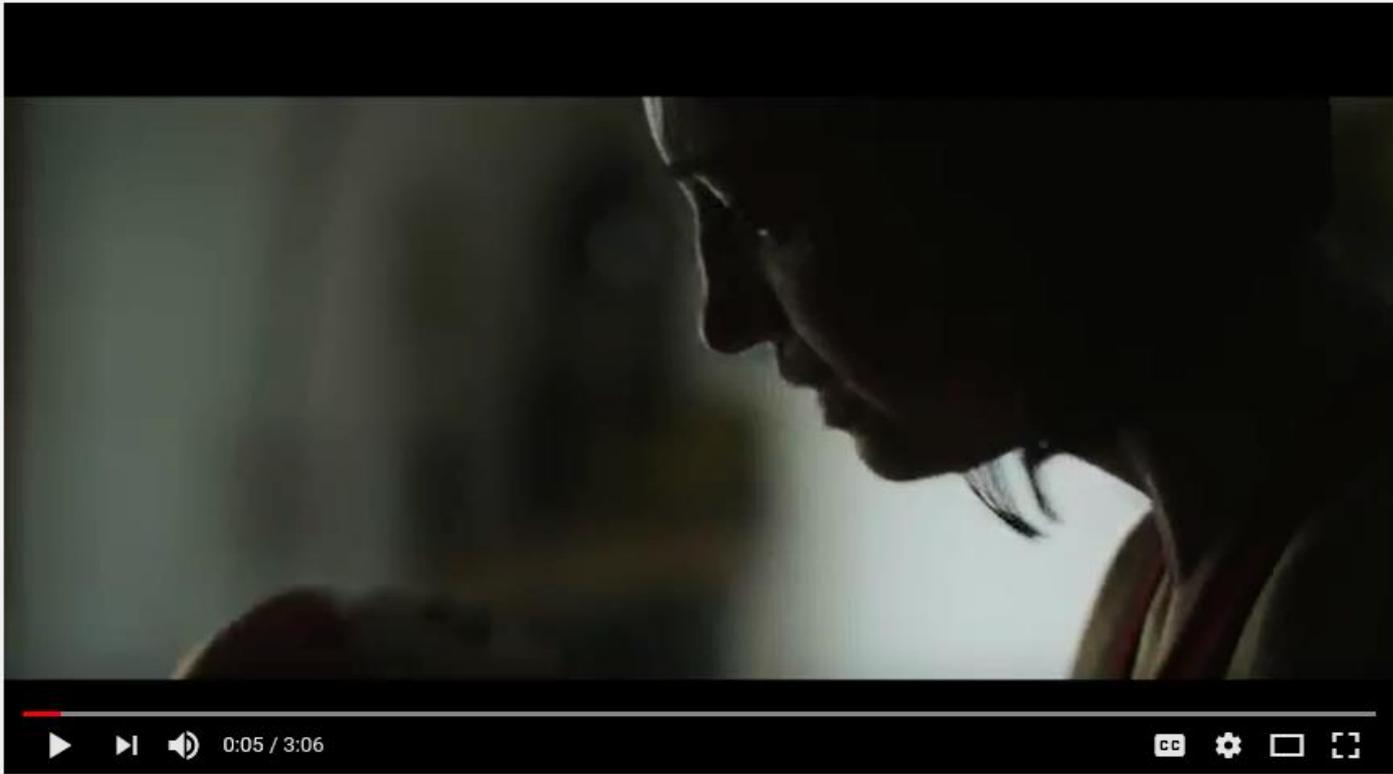


# What Makes Us Unique?

# LAHEY HEALTH MODEL

## Right Care, Right Place, Right Time

- Patients treated in the lowest-cost setting appropriate for their care
- More accessible, closer to home
- Competitive savings to payers, consumers and the Commonwealth
- It is working



# **Lahey Hospital & Medical Center is the Tertiary Center for the BILH North**

# Right Care • Right Place • Right Time

- Tertiary Center
- Teaching
- Research



Source for  
Innovation And  
Knowledge Transfer

- An important part of Lahey Health's high-value model of care
- Secure its referral base in a consolidating market
- An attractive model for physician recruitment
- Low-cost/Efficient tertiary center



## Lahey Hospital & Medical Center, Burlington Lahey Medical Center, Peabody

### Founded:

1923

### Clinical trials:

Approximately 300 at any time

### Beds:

345

### Residents/Fellows:

130

## At a Glance

- Hospitals/medical centers in Burlington and Peabody; outpatient center in Lexington; primary care and satellite specialty practices throughout the region
- Executive/International Health
- Level I Trauma Center
- A teaching hospital for Tufts University School of Medicine

## Clinical Affiliations

- Al Khalidi Hospital, Amman, Jordan
- King Edward VII Memorial Hospital, Hamilton, Bermuda
- St. Joseph Hospital, Nashua, NH
- Parkland Medical Center, Derry, NH

# We Are a Proud Organization

# Quality is our True North



Lahey Hospital & Medical Center  
**Proud To Be Among  
America's Best**

Healthgrades Top 50 Hospital 2019



**100 hospitals and health systems with great orthopedic programs | 2018:Beckers's**

**Lahey Hospital and Medical Center**

41 Burlington Mall Road  
Burlington, MA 01805-0001

[View the full Score](#)

This Hospital's Grade



**Leapfrog Safety Score**

Practice Details  
**LAHEY CLINIC, INC.**  
TIN: #042704683 | 585 LEBANON ST, MELROSE, MA 021763225

### Medicare Quality Payment Program

The Final Score At A Glance

The Final Score is achieved by adding the points you earned in each Performance Category

Performance Category Scores	Payment Adjustment
Quality: 48.65 of 50	Payment Adjustment: 0.28%
Advancing Care Information: 28.09 of 30	Exceptional Performance Adjustment: 1.43%
Improvement Activities: 20 of 20	Total MIPS Adjustment(a): +1.7%

Final Score: **96.74** out of 100

How is the score calculated?

Payment Adjustment Date: **January 1, 2019**

What does this mean? 

**LAHEY HOSPITAL & MEDICAL CENTER, BURLINGTON**

41 & 45 MALL ROAD  
BURLINGTON, MA 01803  
(781) 744-5100




CMS Hospital Compare 5-Star Rating

**COMPREHENSIVE STROKE CENTER**

Certificate No.: 266174-2018-CSSC | Initial date: 5/23/2018 | Valid until: 5/23/2021

This is to certify that:

**Lahey Hospital and Medical Center**  
41 Mall Road, Burlington, MA 01805

has been found to comply with the requirements of the:

**Comprehensive Stroke Center Certification Program**

The Comprehensive Stroke Center Certification Program of DNV GL Healthcare USA, Inc. integrates certain requirements of the, CMS Conditions of Participation for Hospitals, and Guidelines of the Brain Attack Coalition and Recommendations of the American Heart Association / American Stroke Association®.

This certificate is valid for a period of three (3) years from the Effective Date of Certification.

For the Certification Body:  
DNV GL - Healthcare  
Katy, TX



Patrick Murphy  
Chief Executive Officer



**Lahey Hospital and Medical Center**

Burlington, MA | (781) 744-5100

	National Rank <b>2 Adult Specialties</b>		Regional Rank <b>#4 in Massachusetts</b> <b>#4 in Boston</b>		High Performing <b>5 Adult Specialties</b> <b>5 Adult Procedures/Conditions</b>
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US News & World Report 2019

# Our Guiding Principles



Some examples:

Respect

Caring

Teamwork

Excellence

Purpose

# Why We Come to Work Everyday Our Context Statement

# What is it?

A statement that:

- Captures the heart of our work in a few words
- Serves as a platform for rallying together to achieve great things across our organization

**“Caring for our patients and  
each other ... every day”**

# Why is it meaningful?

It represents our deeply held beliefs about our work:

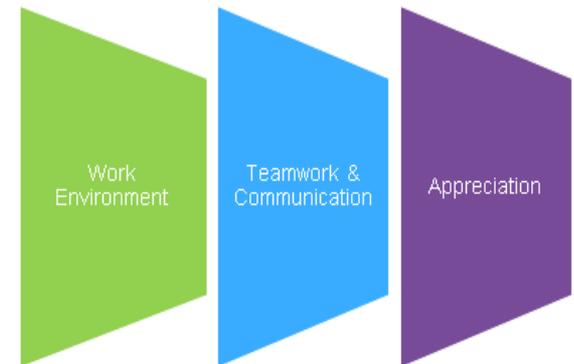
- Our shared commitment to patients and to one another
- Our belief that every patient should be treated like a beloved family member
- That we all want to be part of something great
- That we are passionate about changing and improving people's lives through extraordinary care
- That we are proud to carry on Dr. Frank Lahey's legacy

**“Caring for our patients and each other ... every day”**

# The Lahey Engagement Team (LET)

- A committee of colleagues empowered to propose and deliver initiatives that improve our workplace and promote engagement in our mission
- The LET fosters a learning culture – members can build on their communication, project management, influencing skills.....and more!
- Serving on the LET provides the opportunity to work with all levels of senior leadership
- The LET also serves as a vehicle for new hires to assimilate into the organization while building their network.
- If you are interested in joining the LET, Please contact Patrick DeVivo in Human Resources at: [patrick.l.devivo@lahey.org](mailto:patrick.l.devivo@lahey.org)

**There are three sub-committees, sub-LETs, which focus on the most significant elements of strong colleague engagement:**



**We're Glad You're Here**

**QUESTIONS?**